

Insurance

Our Senior Account Manager from Fitzpatrick and Co Insurance Brokers attended our July Residents' meeting to share information and answer questions on the changes to Contents Insurance. I encourage Residents to read the Residents' Association Meeting Minutes for longer, more detailed information from the meeting, however I would like to provide a simple summary here.

At the Banking and Finance Royal Commission, their misconduct from Financial Institutions (which includes insurance companies) was examined. In particular, the Commission looked at the conduct of institutions when selling products or services to customers that were inappropriate to their circumstances, charging customers for services that were not provided and, in some cases, that were never intended to be provided; failing to deal with customers fairly and openly.

Following the Royal Commission, Insurance Companies have reviewed their compliance processes in light of the clearer regulatory and legislative expectations and the significantly increased fines that apply to them for non-compliance.

As a result of these changes, insurers stopped offering the 'blanket' insurance policies like we were previously able to secure to cover both commercial and domestic contents. This is because the Insurance Companies want a direct relationship with the insured person to meet their information and disclosure requirements. These changes first started to impact Retirement Villages in 2022 when policies were being renewed and we were very lucky to have been able to get a series of extensions that saw us through to December 2022 and then finally, through one insurer who was taking a broader interpretation of the impact of the new compliance requirements, we were able to secure a 12 month policy that covered Resident contents only through to December 2023. Residents who had additional insurance were no longer able to 'top up' through the Village policy and had to take out their own policies. Notices were circulated to Residents in December and January and Fitzpatrick Insurance Co also attended the January meeting to assist Residents who needed assistance with taking out their own policies.

The Company policies were renewed as usual at the end of June this year and the Company who provides the public liability insurance coverage for the Village has made it clear that this policy will no longer cover the liability of Resident actions, only employee and company actions. Simply speaking, if a Staff member or the company causes harm to someone through our accidental negligence, the harm may be covered by the insurance policy. This means that Residents who negligently cause harm to other people are not covered by our Company policy, however if you have your own personal contents insurance policy already, this will almost certainly be covered by that policy. Please be assured that Staff in the course of the duties are covered by Workcover.

When our annual company insurance policies were renewed, we were not able to find any other companies that were willing to extend the Company commercial policy to cover domestic Resident contents after December 2023. All Residents will need to obtain their own personal contents insurance policies to cover them from December 31st onwards. Our insurance costs have not decreased as a result of the policy changes, the cost of insurance all over the world is increasing through the impact on insurers of fires, floods, the pandemic, earthquakes and other natural disasters. The terrible heatwave impacting northern Europe at the moment will only worsen this impact.

The key points you need to understand now are:

- Residents' contents to the value of \$25,000 are covered until 31st of December.
- Residents are not covered for their own personal public liability by the Village Policy.
- From 31st of December 2023 Residents will need to arrange their own personal contents insurance policy .

Kim Heggie, Senior Account Manager, Fitzpatrick & Co. Insurance Brokers has made her contact details available if you would like more information or assistance with securing your own contents insurance policy. Kim can be contacted on 03 8544 1670 or via email: KimH@fitzpatrick.com.au



Announcements

⇒ *Welcome* ⇐

We welcome the following new Residents and wish them well in their new home.

⇒ *Congratulations* ⇐

The following Residents have achieved memorable years of occupancy.

10 Years

Margaret Anderson

15 Years

20 Years

⇒ *Transfers* ⇐

The following residents have transferred within the ILU, to the Manor, an Apartment, or to the Community.

We wish them well in their new home.

Community

Joy & Leonard Way
John & Heather Missen
Margaret Small

Manor

Heather Smith

⇒ *In Memory* ⇐

Sadly, we advise the following residents have passed away and we extend our sincere sympathy to their family and friends.

Walter Prause—Suite 811

John Standerwick—Suite 828





FROM THE VILLAGE MANAGER



Welcome to our August '23 edition of the Village Voice.

ILU Insurance

Thank you to Kim Heggie from Fitzpatrick & Co. Insurance Brokers for taking the time to speak as my guest speaker last week at the R.A. meeting. There were many residents in attendance who had important questions; I hope your questions were answered.

If you have any further concerns or questions Kim's details are:

Kim Heggie Senior Account Manager

d: 03 8544 1670 | **p:** 03 8544 1600

e: KimH@fitzpatrick.com.au

Village ILU's Electricity network rates

A question was raised at the RA meeting.

Q: Is there any information available from our imbedded provider Network Energy about changes to our electricity rates?

A: There will be a normal annual price increase, this will happen but the rise will not be as much as what's happening in the open market at the moment.

Café update

I'm sure a lot of you are wondering what's happening with the Village Café and have many questions. Just a quick update; I'm working with Wallara on their exit plans, at this stage they are still on schedule to leave the Village between mid September and mid October.

I have been in discussions with another business to take over the Café and homecare meals. I am hopeful I will be able to share more details very soon.

Please be assured that it is my wish that the Village continues to have a Café to service our residents and staff; I'm working to achieve this for everyone!

DOOR KNOCKERS in the VILLAGE

A reminder that door knockers are not permitted in the Village without prior management approval. Please let me know if you see anyone in the Village knocking on doors.

Warm Regards

Dawn Tanner
Village Manager

Have something that you would like to share? Want to thank someone?

Have any feedback?

Please send your submissions, photos, and feedback to newsletter@villagebaxter.com
or you can also drop off a note to your Community Centre Receptionist.



CHAPLAINCY SUPPORT GROUP



Our group meets on the first Wednesday of each month in Parkside to plan events in support of our Village Chaplains. The meeting this month, on August 2nd, is our AGM which our Village Chaplain, Rod Wilson, will Chair. Following the meeting, we will enjoy afternoon tea. **Newcomers are very welcome.**

The Shed Op Shop

The Shed will be open in August on Friday 4, 11, 18, 25, from 2-4 pm.

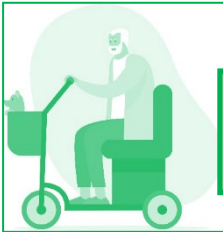
Please note that after careful thought and discussion by the Shed team and CSG Executive, it has been decided that we have a table on Market Days at Clarke, rather than opening on the 2nd Saturday of the month for the time being.

If you have goods for the Shed, please phone Maree or Bernie on 5971 4079 and they will advise you what items are acceptable and when they may be delivered to the Shed. Just a reminder not to leave items outside the Shed where rain, wind or sun may ruin them and that the Shed will be closed on days of extreme wet or cold weather!

For those who are new to the Village, the proceeds raised at the Shed go toward the support of our Village Chaplains.

Margaret Knight

Secretary

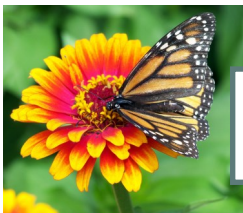


SCOOTER DRIVERS



A friendly reminder for scooter drivers when riding on footpaths to be mindful not to cut the corners onto the lawn/grass at this time of year as it can cause damage to the lawns.

Thank you for your cooperation.



THANK YOU 'S



My most grateful thanks to Bridget Robinson and her wonderful team of nurses, carers, chefs, office staff and also the cleaners and laundry staff in the Manor. The compassion and care given to my husband John Standerwick (and also to me) could not be surpassed. I really appreciate everything from you all. How fortunate we are in Village Baxter to have the Manor and the dedication of these wonderful people.

*Yours most sincerely,
Pauline Standerwick.*

*To my friends in Village Baxter,
I do thank you all for your kind thoughts, wishes, cards and flowers when John passed away. Having your support during these last difficult days, months and years has been something I will never forget.*

*My love to you all,
Pauline.*



SCOOTER TYRE PUMPING



Dean from Mobility Help will be at Clarke Centre on the back verandah on **Wednesday 9 August** for Tyre Pumping between 9am - 9.30am.



THE VILLAGE STRUMMERS



"I always wanted to learn a musical instrument but somehow it never happened..."

If that's your experience come and try ukelele. It's a great little instrument!

We sing as we strum so both voices and fingers get a valuable workout.

We'll lend you a ukelele to start off and teach you the first three chords. Soon you'll be playing along with the group. We are currently practising for our second visit to the Day Care Centre.



We love playing for them as they respond so happily to the music.

Why not pop into

Parkside one Friday afternoon between

1:15pm and 3:00pm to hear the ukes,

or after 3pm if you just want to chat about it over a Cuppa.

If you like singing along join us to do just that.

For more information phone

Robyn Thatcher 0412 331 011 or Marg Smith 0499 919 005



VILLAGE SPEED LIMIT



A Reminder to all RESIDENTS, VISITORS, FAMILY MEMBERS, STAFF AND CONTRACTORS

The Village has a strict speed limit of 20km/h

We would appreciate everyone respecting this; we would like to keep everyone safe!

Thank you

Daffodil Day 2023

31 August 2023



**\$5.00 pins will be
for sale in the
Community
Centers, Main
Admin, The
Manor.**

**All sales will go directly back to the
Cancer Council for vital research.**



RESIDENTS' ASSOCIATION

The last month of winter – the roses are pruned, we can smell the daphne and warmer weather ahead is a real possibility. And, of course, with the warmer weather comes Open Day – this year on Saturday 14th October and Open Day means the quest for volunteers is about to begin.

Yes the paid staff contribute significantly to our wellbeing – and will have the Village looking a picture by October 14, but the Village as a community runs on its volunteers – from the ladies who run the Kiosk, to the Vegie Group who supply the fresh vegetables they sell, the libraries – both Clarke and Manning, the people who collect and fold our newspapers for delivery to the factory that turns them into insulation, thereby raising funds for the Manor to provide the extras their patients need. The Shed, the VBRC, the RA, the Chaplaincy Support Group, all of them hours and hours of volunteered time.

After 50 years of practice we are pretty good at social groups too and they also need volunteers to ensure they run smoothly – whether they are big like the Bowls Club or C.L.E.O. or tiny like a Cards group or somewhere in between, they all need you.

Why should you volunteer even if every volunteer tells you that, for the most part, you get more back, in fact far more back, than you ever give? Yes it can be hard sometimes or inconvenient sometimes, you may have to plan your days to fit everything in and sometimes you're way outside your comfort zone. But remember, all that thinking and planning and doing is helping to keep Alzheimer's at bay and it's also helping you to feel that you're contributing to the functioning of the Village. And if you're new to the Village it's a good way to make new friends and to feel more at home.

So when the request for help comes – by telephone, a note in your mailbox, an ad in the Village Voice or as a personal request, don't immediately start thinking of all the reasons why not, say "yes" - it may well prove to be the best thing you've done in a long time.

Deborah Haydon
Secretary

Diary Dates for August:

Wednesday 9th Tyre pumping, 9.00 – 9.30am Clarke back verandah

Thursday 10th Kay's Classic Fashions 1.30pm Clarke

Saturday 12th RA morning tea, 10.00 – 11.30am Parkside

Wednesday 16th RA General Meeting, 1.30pm Clarke

Pete's Jokes for July:

There is no such thing as a grouchy old person. The truth is that once you get old, you stop being polite and start being honest!

Common sense is like deodorant. The people who need it the most never use it.

People who ask me what I'm doing tomorrow probably assume I even know what day it is today.

Some call it multi-tasking, I call it doing something else while I try to remember what I was doing in the first place.



TRIVIA FUN



1. Who was the British fashion designer who invented the mini skirt in 1964?
2. Which of the actors in 'Easy Rider' (starred Peter Fonda, Jack Nicholson, and Dennis Hopper) directed the movie?
3. Lee Harvey Oswald was convicted of murdering which accused assassin?
4. Who did Russia imprison in 1960 for using a U-2 plane for spying?
5. What senator from Wisconsin conducted a nationally televised hearing in 1954 looking for Communists in the government?
6. What 60s artist was famous for his brightly colored portrayal of everyday objects such as soup cans?
7. What famous actor starred in 'Lilies of the Field' and 'Guess Who's Coming to Dinner'?
8. What famous actress married baseball player Joe DiMaggio in 1954?
9. What famous TV cowboy in the 1950s whose horse was named Trigger was really named Leonard Slye?
10. What famous explorer was the first to climb Mount Everest in 1953?
11. Who published the important anti-war novel Catch-22 in 1961?
12. Who was the woman who refused to give up her seat on a bus in Montgomery, Alabama in 1955?
13. What did boxer Cassius Clay choose to change his name to?
14. Who won the Oscar for Best Actor for his role in the 1962 movie 'To Kill a Mockingbird'?
15. Who was a former first lady who married Greek shipping tycoon Aristotle Onassis on October 20, 1968?
16. Who was the famous blonde actress found dead in her bedroom on August 5, 1962?
17. Which member of the royal family became head of state in Great Britain in 1953?
18. Who was the popular '50s TV figure on the first nationally' televised American children's TV program?
19. Who was President of the USA from 1953 to 1961?
20. Who was the rising young star from the movie 'Rebel Without a Cause' and 'Giant' who died in an automobile accident in 1955?

* * * * *

Answers: 1. Mary Quant, 2. Dennis Hopper, 3. Jack Ruby, 4. Gary Powers, 5. Joseph McCarthy, 6. Andy Warhol, 7. Sidney Poitier, 8. Marilyn Monroe, 9. Roy Rogers, 10. Sir Edmund Hillary, 11. Joseph Heller, 12. Rosa Parks, 13. Muhammad Ali, 14. Gregory Peck, 15. Jackie Kennedy Onassis, 16. Marilyn Monroe, 17. Queen Elizabeth II, 18. Howdy Doody, 19. Dwight D Eisenhower, 20. James Dean



VEGGIE GROUP

Rod & Sandy have decided to step back a little from looking after the running of the vegetable patch over many years.

Rod has been a great leader/worker and has left the patch in a healthy position due to his 'left of field' thinking such as selling the veggies through the kiosk. He will still be around giving his sage advice. (Thank goodness)

Sandy looked after the secretarial duties and made sure Rod got out of bed each Monday morning in time to pick the veggies for sale in the kiosk.

The weather did not deter a group of 35 - 40 current and past gardeners getting together and enjoying many cups of soup courtesy of Jim and Dick. Yum, it was greatly appreciated, thank-you.

Marjorie, Barbara, Lorraine and Marian provided other delicious goodies to complete a delightful evening.

Rhubarb, carrots, potatoes, pumpkin, silver beet, leeks, spring onions, beetroot, cabbage, broccoli, cauliflower and a few snow peas have been going to the kiosk each Monday morning.

Thanks to the kiosk volunteers who sell them on our behalf as well as those who pick and prepare them.

Funds raised are being used to build up many of the garden beds in an endeavour to preserve our aging bodies. This activity will take place over the next few weeks.

It sure is cold and the veggies, like many of us, have pulled their heads in. Alas, the weeds don't feel the same way and continue to flourish. Thankfully there have been two helpers – Lorraine & Maria – assisting in keeping them down a little.

Sadly, we have noticed that someone has been taking rhubarb from the veg patch and has stripped the plants to the point that they will most likely not produce again. If you see someone doing this (near the garages) please let us know.

Rhubarb is sold through the kiosk each week at very reasonable prices and we are more than happy to provide it during the week if approached.

We have a small number of vegetable garden beds – even half beds – available. **If you are interested give myself or Graham (5971 2536)** a call and leave a message with your phone number and one of us will get back to you.

Pop in and share a cuppa & a biscuit on a Monday morning and have a look around; we'd love to see you there.

Notes for diary

Note: Due to unforeseen circumstances we have a change of dates for the Life Members' Luncheon

September - Life Members' Lunch Wednesday 13 September @ 12 noon

November – Christmas BBQ – Thursday 22 November @ 5pm

All present and past members as well as their partners are welcome to join in these functions.

Cheers Norm Eyers U935





New Activity

Come and enjoy an afternoon of playing

Rummikub

Where: The Robinsons Centre

Starting: Wednesday 19th July 2023

Time: 1.00pm-3.00pm

Then ongoing every Wednesday

For more information contact:

Barry Richardson

0408 539 431



SOCIAL GROUP



Social Club August Dates

Roundabout Café 2nd, 16th and 30th
Village Café 10th and 24th

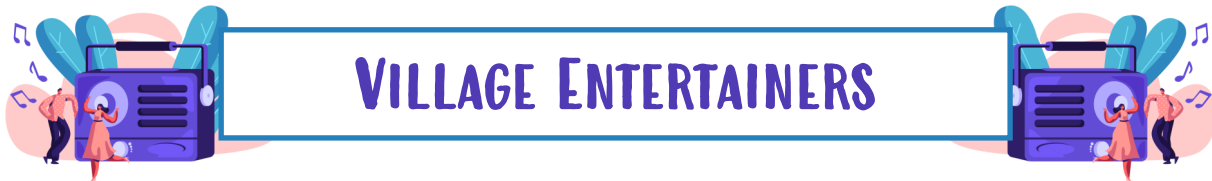
Always at 10.30am

All quiet on the committee front this month. A few sideways looks and a certain amount of eye rolling and gritting of teeth when I open my mouth to say something, but nothing out of the ordinary. I will have to keep my suggestions to myself for the next little while as I have to remember the health of my fellow members. A repeat of the Pole dancing episode must not happen again, at least not for a few months. I do have suggestions regarding adrenaline rushes, but they will have to wait for a more opportune time.

We celebrated Bill Begbie’s significant birthday at the end of last month.

A table of 14 of us are going to Christmas in July at the Village café and I will see if there is any interest in A Little Taste Of Italy later on in August, also at the Village Café.

Bob Peachey (266) 0490 552 847 5971 5291



After a three month break due to my having heart surgery, the Village Entertainers will commence again.

It will resume on Wednesday the 23rd August at 1:30pm in the Chapel at the Grant Centre.

We will have our normal singing activities, and Mt. Erin students will be coming to perform for us.

I look forward to seeing you there.

Richard Rowe



MEN’S BRUNCH



9.30am at Parkside
 \$5.00 pay on the day

ALL MEN WELCOME

**Please enter via the main entrance
 at Parkside only**

**** We will only be catering to order****

Men’s Brunch at Parkside at 9.30am on the **3rd Tuesday of every month.**

Great morning for the men where they can enjoy a delicious egg and bacon sandwich with coffee, tea, and great conversation.

Please RSVP for CATERING PURPOSES your details on the notice boards at Grant, Robinsons, Clarke & Parkside.



VILLAGE BAXTER BOWLS CLUB



Much more than just a bowling club

Indoor Bowls

Our great facilities, air-conditioned warmth, etc. along with the end of school holidays have attracted good numbers in recent weeks and there is a great camaraderie to boot. If you wish to find out more about Indoor Bowls you can contact [Joan Riley](#) or [Maureen Brett](#), or the [Clarke Centre](#) receptionist [Meridee](#). Action is on Mondays starting from about 1.00 – 1.15pm. You are invited to come to the Clarke Centre on Mondays to watch and join the fun if you wish.

Just come and get involved.

Social Outdoor Bowls



Winter bowls is running smoothly with good attendances as usual, even though there has been some challenging weather conditions and in some cases we only played one game before the heavens opened. Don't forget, the Tuesday bowlers now enjoy some hot treats when they return to the club house after bowling.

90th Birthday - Bill Begbie



After careers as a surveyor and contracts administrator and following a stint in the army, Bill and his wife Glenys, moved into the Village on 8th August 2021. Unfortunately, he lost Glenys in the October of the same year.

Having never played lawn bowls, he joined the Village Bowling Club shortly after moving in and has enjoyed the challenge ever since. He appreciated the introduction to bowls by our coach Russell Chandler. Bill not only enjoys the bowling, he enjoys the social side of Club membership and our special event nights like the fish & chip night. His other interests include, or included, membership of the Peninsula Jazz Club and the Cerberus Navy Band. In the past he participated in pistol & rifle shooting and has recently joined the newly formed *Social Club* for single people in the Village.

Bill wishes to thank V.P. Len and the Club for the kind gift recognising his 90th birthday.

New Members

Ian & Sheila Wildish

The Club warmly welcomes our new social members Ian & Sheila to the Club and hopes they fully enjoy the Club comradeship and their time with us.

FYI – Bowls Show

Viewing – Sundays channel 72 at 3.00pm & repeat on Wednesdays at 2.30pm.

AT
VILLAGE
BAXTER

Learn about the

VOICE TO PARLIAMENT REFERENDUM

With Peta Murphy MP

INFORMATION SESSION WITH Q&A

TUES AUGUST 15 | 11AM - 12PM

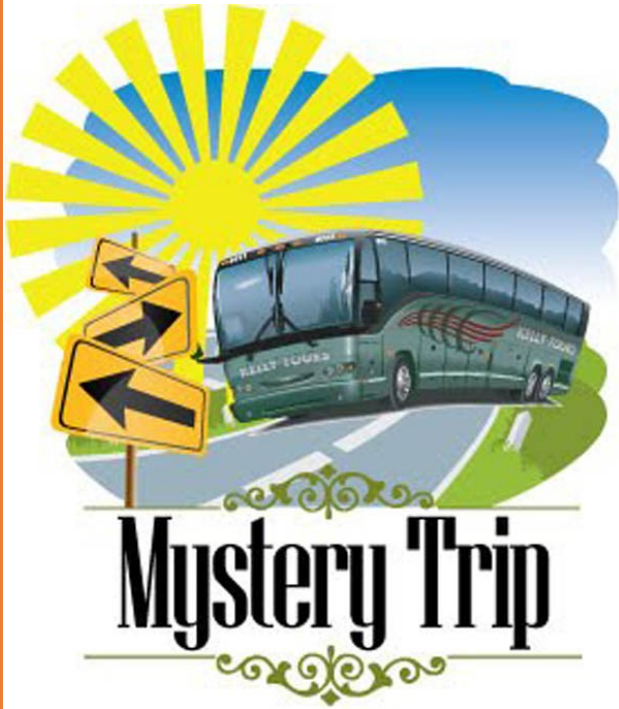
VILLAGE BAXTER CHAPEL

Come along to learn about the 2023 referendum to create a Voice to Parliament for Aboriginal and Torres Strait Islander People.

Peta Murphy MP, Federal Member for Dunkley | 03 9781 2333



Village Baxter Free Bus Mystery Trip



Mystery Trips are held on the 1st and 2nd Wednesday afternoon of the month.

The bus driver decides on where you will go on the day, making sure it is somewhere with toilet facilities and a café close by if you would like to buy your afternoon tea instead of bringing it.

Please arrive by 12.45pm for collection at Clarke and Manning Centres.

You are usually back at the Village between 4pm-5pm.

Please book with the Clarke or Robinsons Community Centre Receptionists, as seating is limited.



RESIDENTS' WORKSHOP



HOME PROJECTS

The workshop is generally open between the hours of 9:30am – 12:00 noon

Located near the Greenhouse/Veggie patch

Contacts: Don Hunt 0427 597 132 or Graham Wilson 5971 2536.

Visit the workshop and speak to the members about your requirements.

Do you want to join the group? Do you need assistance completing a project or simple repairs?



VB COMPUTER CLUB



Join the...

Village Baxter Computer Club

Learn



Share

Help

**New members
always welcome!**

A fun, friendly environment for residents new to Tablets, Smartphones & Computers, or for those just wishing to update their knowledge or solve a problem.

**We run 2 sessions 2nd & 4th Tuesdays
at Parkside 2pm - 4pm.**

**2nd Tues is 1 to 1 help - by appointment only.
4th Tues covers various topics, all welcome.**

For Windows or Android help:
please call John on 5971 6833.

For iPad/iPhone help call Chris on 5971 6865.

Annual membership is only \$20 and includes access to the internet in all community centres.

Call for more details or email: cclinic3@gmail.com

A note from Mt. Erin School

Keep a lookout for a notice in the Community centres regarding a FREE BINGO session run by MT. ERIN STUDENTS for residents in August.
NO COST to residents – PRIZES Provided.



BOOK GROUP



Book Group 2023

Enjoy Reading ? Like Sharing your Thoughts ?

Small Group Meeting Monthly & A New Book each time

You choose from a Wide Book Selection

4th Wednesday of the month @ 3pm to 4.30pm in Parkside

Contact Neil or Sandra Graham 5972 8941



PINCHAPOO



Pinchapoo began 13 years ago and distributes 8.5 million personal hygiene products each year to many thousands of disadvantaged people nation-wide.

For the past few years we have collected over 100 kgs. p.a. of goods from the amazingly generous folks of the Village Baxter! Our best collection was 146kgs.....Can we do it again.....??

On Friday, September 1 this year, collection boxes will be placed at Clarke, Grant, Parkside and Robinsons Centres for the whole month as collection points for toiletry items that you would like to donate to this very worthy cause. Health regulations demand that all must be new and unopened; if you don't have hotel give-aways to donate, normal-sized products from the supermarket or chemist are also very well-received.

Goods may include toothbrushes, toothpaste, soap, disposable razors, roll-on deodorant, shampoo, conditioner, brushes, combs, dental products (mouthwash, floss) shaving cream, hand sanitizer, lip balm, skin care, make-up and baby care products. Please note that shower caps, sewing kits and bath salts are not required. If you would like more information, check the website: www.pinchapoo.org.au

Be assured that your generosity is appreciated not only by the people working at Pinchapoo but especially by the recipients who, for various reasons, are facing difficult times.

THANK YOU in anticipation!!

Heather Charman



CLARKE CENTRE KIOSK



The Kiosk is open Monday to Friday

9.30am – 11.30am

Selling a variety of goods including:-

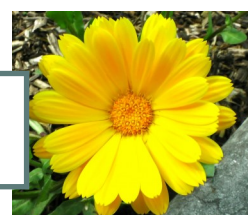
Eggs, Milk, Bread, Frozen and Dairy items and fresh seasonal fruit and vegetables supplied by the Village Veggie Gardens.

Just a reminder we are looking for Volunteers either 2 hours a week, fortnight or month.

Please call **June Austin 5971 1780** or **Lesley McMillan 5971 6865** for more details.



THANK YOU 'S

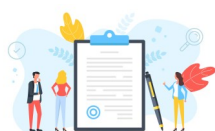


The Manor and Village Residents' Morning Tea at Parkside held on 3 July 2023 – was a great success!! Thank you to all who attended.

Marianne—Resident Services Coordinator—the Manor

Our sincere thanks to Dawn Tanner, Village Manager and Peter from Maintenance for their help and assistance.

*Best Wishes
Michael and Fleur McCrae*



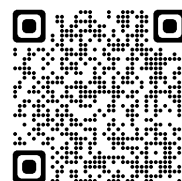
BY-LAWS OF THE MONTH



If you'd like to brush up on your Village By-Laws, they can be found on our Website at the link below

<https://www.villagebaxter.com/wp-content/uploads/2021/02/Bylaws-2018.pdf>

by scanning the QR code, or in your copy of your Lease Agreement.



7 — DAMAGE TO VILLAGE PROPERTY

The Resident may be required at his own cost to make good any damage which may be caused to the Premises or to any part of the Village by reason of any act or omission or by reason of any neglect or negligence on the part of the Resident or any guest or visitor of the Resident. When the cost of repair or replacement of damaged property is believed to be covered by insurance, BVB undertakes to lodge a claim under the relevant policy. The decision of insurers will determine whether any act or omission constitutes neglect or negligence.

8 — UNREASONABLE DEMANDS

The Resident shall not make unreasonable demands on the time of any of the staff or employees.



VBRC MINUTES



VBRC Meeting with Management 14 July 2023.

Guest speaker – Kim Jackson—CEO

Next VBRC / Management Meeting 11 August 2023

Ongoing / Closed Action Items:

VB services planned for residents as they age. – closed

HCP & the Manor replace Hostels. Kim J will prepare an article for the August Village Voice.

Vehicles entering and exiting via Village to Robinsons Road – Gate 2 – closed.

Published in July Village Voice.

Visitor parking adjacent ILU 55/56 & 53/54 – closed.

P. Dusting reported he has spoken with residents directly, no action required by management at this time.

Stop & Giveaway signs. - closed

Straighten signs throughout the Village. Completed on 21.6.23.

ILU survey results – closed.

Question regarding the wording of the RC and RA in the survey has caused confusion. Recommend next year's survey the question say VB Residents' Committee.

Action on path near Gate 6 (U278 problem) – closed.

Service improvement form to be submitted.

Removal of wall plaster residue from apartments demolition – ongoing

Permit has been received. Works have commenced at Grant Centre.

Plan of new Grant Centre units requested.

Road renewal near 400/401 now drainage works completed. - ongoing

Road will be closed 26.7.23 to mid-Oct. New paths will be constructed prior to 26.7 – residents have been notified.

Storage area near substation & ILU 54

The Committee's concerns were recognised and noted by Kim who shared her concerns that the issues are being blown out of proportion given that the visual amenity of unit 57 is unchanged and the visual amenity of Unit 56 is improved from what it was, and they have existing garden beds between their unit and the brush fence. Kim also noted that the units in this area have a special clause in them: (full clause is included here for the Committee's interest).

* I acknowledge the unit I have chosen is close to an electrical substation and that I cannot plant in or alter the common garden areas near this building or in any common area of the Village.

* I acknowledge that I have chosen a unit close to an Amenities area that may be used at any time including evening functions.

* I acknowledge that more development will occur around the unit that include Units and Carparking areas and this will create short term disruption to road access, increased noise and vehicle parking and works will commence on site from 7am.

Survey mobility scooter users re their safety issues - ongoing

Committee will conduct clinic after RA meetings and attend tyre pumping to discuss with residents over a 3 month period and report back to VBRC and submit an article for Village Voice.

2 seats for Croquet area - ongoing

Noted that seats are being built by the Residents' Workshop.

Finance report – ongoing

Was not submitted to committee due to accounts department finalising EOFY accounts, will forward on to committee as soon as possible.

Action Items:

2C rather than 20 speed signs at Gate 2

Will have maintenance look into upgrading the sign to 20.

Café status report

Management is currently working with Wallara on their exit strategy and having discussions with interested parties for the continuation of the café at the Village.

A LITTLE TASTE OF ITALY



Enjoy an evening all things Italian

Friday 25 August

5pm-8pm

PIZZA & PASTA

\$20 per person

Book at Café W before Monday 14 August



\$250

Power Saving Bonus



Missed Out On Claiming

The Electrical Rebate at The Clarke Centre?

You can still claim the Rebate by bringing your latest Electricity Account to your
Community Centre Receptionist.

It will be passed onto

Anne Maree, Village Activities Coordinator for processing.

**Just a reminder you have until the
31st August 2023 to make the claim.**



FETE & OPEN DAY

Saturday 14 October
9am - 1pm

Arts and craft displays, second hand books, trash & treasure, cakes, Devonshire tea, lawn bowls exhibitions, plants, pottery, woodwork display and Highland Dancing.

Fun for the whole family!
Face painting, animal farm, jumping castle, CFA displays, fairground organ and much more!

Special Performances/Displays
Australian Welsh Male Choir, Mount Erin Music Department Students
Village Strummers, Classic Car/Bike Parade



**Village Units & Independent facilities
open for inspection.**

Village Baxter - Retirement Village Living in a Caring Environment.
8 Robinsons Road Frankston VIC 3199 - 5971 1349



FROM THE CHAPLAINS

Have you ever experienced something that couldn't be explained?

Maybe a medical condition like a breathing problem or a heart condition?

The doctors couldn't quite explain what had happened, or what had caused it, but you got better anyway?

Maybe you saw or felt something no one else did, and you are yet to find a reasonable explanation?

I only ask because we are going through the Gospel of Mark in chapel at the moment, and Mark's Gospel has many accounts of the miracles that Jesus performed.

Jesus healed people, like a leper, and no-one could explain what they saw Him do, except to conclude that He WAS the Son of God, as no-one else had ever done these things.

Jesus did many things that can only be explained if He was who He said He was, God in the form of a man. The fact that there were eyewitnesses to what He did means they are not just made-up stories, but rather historical accounts of what people saw Him do.

I say all this because there are many things in life that can only be explained if we are willing to accept that we are SPIRITUAL beings, and not just flesh and blood and psyche.

Science knows so little about anything that cannot be explained by maths or biology, and it leaves us with many questions that cannot be answered by its narrow definitions.

We have all experienced 'things' that cannot be accounted for by mere facts and figures. They involve the parts of us that are 'SOUL' and 'SPIRIT' and help us to connect with the God who created us.

Maybe the Bible has some answers for you?

Maybe you are looking for answers to questions you have had in your heart for years, but no-one can give you an answer?

Have a look at the Gospel of Mark sometime and see if God has some answers for you.

You may be surprised to hear His voice in the amazing stories about His Son Jesus, and why He came to die for us, so we could find peace with God, and with one another.

I'm always up for a chat or discussion too, and I would love to help you find some answers.

God bless you this month in all you do.

Rod Wilson
Chaplain



THINGS TO PLANT IN AUGUST

Broad Bean, Cabbage, Chicory, Dill, Endive, Jerusalem Artichoke, Kohl Rabi, Lettuce, Marjoram, Mint, Mustard Greens, Onion, Parsnip, Pea, Radish, Rosemary, Sage, Shallot, Snow Peas, Thyme

List taken from: <https://www.yummygardensmelbourne.com/winter-vegetable-garden.html>



**PENINSULA
HEARING** EST. 1952

ALL HEARING NEEDS INCL WAX REMOVAL.
WE VISIT YOU AT YOUR UNIT IN THE VILLAGE.
PHONE US TODAY FOR AN APPOINTMENT

9783 7677

Fiona Vines - Audiometrist
Nicholas Peterson - Audiologist



**SOUTH FRANKSTON
Denture Clinic**

2 Bartlett St Frankston South

5971 4180

Michael Weigert – Dental Prosthetist

We come to you every Thursday

Please call for a booking

Just a short walk away.

Approved by all private & Government Health insurance

Emergency Denture Repairs / Relines

Phone: 0412 225 202

References from any staff member at the Manor

OPTOMETRIST

Katy Kalff

Optom GCOT PGDAdvClinOptom



Low Vision Consultant
Complete Eye Care
Low Vision and Contact Lenses

EVERY SECOND THURSDAY

Please contact the Grant Centre to
arrange an appointment -

5971 6364



PFGP
PENINSULA FAMILY GENERAL PRACTICE

Welcoming all new patients to PFGP

All appointments are BULK BILLED

Dr Nita Sharma Clarke Centre: Tues 9am-12.30
Grant Centre: Wed 9am-12.30

Dr Piotr Kalan Clarke Centre: Thurs 9am-12.30

1B VERA STREET, FRANKSTON

PH 9781 3300 FAX 9781 3399 www.pfgp.com.au

HEATHERHILL ROAD PHARMACY

48 Heatherhill Road, Frankston VIC 3199

Find out why so many are giving us a try!

We remind and help manage your medications by providing free weekly medications packing
We help you gain better understanding of your medications by providing free medications check
Free Blood pressure check, senior discounts, prescription prices start from \$5.90 and many more!

Picked up from Robinsons, Clarke, Parkside & Grant Centres
2 pm Monday to Friday

Telephone: 9783 9264 Fax: 9770 1359

NH
NEPEAN HEARING

30A Foot Street, Frankston

9783 7520



- Small friendly private practice
- Accredited to provide services to pensioners, veterans and private clients
- Latest digital hearing aids



Open 10am to 3pm Daily

Dine in or Takeaway meals and drinks
plus Daily Specials

Café and function booking enquiries

Phone: 0479 178 732

Email: cafevillagebaxter@wallara.com.au

 <https://www.facebook.com/CafeWVB>

Upcoming Public Holidays

**A reminder that the Offices are closed on all
Public Holidays, including: TBA**

**Deadline for Submissions for the next
Village Voice**

Friday 18 August

Please send submissions to

newsletter@villagebaxter.com

**Late submissions will held for the next
month's edition.**



Know what's what in the Village

Ask questions, get answers

Residents' Association (RA)

General Meeting

3rd Wednesday every month,

1.30pm

All Residents welcome

See current Village Voice for details



KAR-FIX Victoria

227 Frankston-Flinders Road,

Frankston South 3199 VIC

Tel: 03 5971 1174

Family owned business

with the assurance of Repco.

Specialising in all auto mechanical maintenance
and repairs on **all** makes and models of vehicles.

Julian has over **30 years'** worth of experience in the
automobile industry. He prides himself on
delivering an **honest, professional** and **competitively
priced** service to all his customers whom he values.

All work guaranteed by the Repco warranty.

Come in and say hello to Julian!

SPECIAL OFFER

**All Village Baxter residents get a 10% discount off
mechanical repairs**



life recordings
LOVE · LESSONS · LAUGHTER

Life Recordings produces mini-biographies for people focusing on their approach to life rather than a simple timeline of events. Life Recordings allows people to record their life in a way that shows who they are as well as key moments in their life. A 2hr interview is recorded then transcribed and edited to produce a document around 4000 words. The final result is 20 page colour booklets including photos.

Stuart Zurrer - 0429 664 446 stuartzurrer@gmail.com
Respect / Empathy / Attention / Honesty / Curiosity



pharmacy NEO

Perri McCarthy B.Pharm MPS (owner)

Pharmacists: Bob & Devleen

TOWERHILL SHOPPING CENTRE

1/147 Frankston-Flinders Road, Frankston, Vic 3199 Australia

9781-3027 or 9781-3833

OPEN 8am - 7pm - Mon - Fri

9am - 4pm - Sat

10am - 3pm - Sun

Seniors Discounts & Everyday Fantastic Pricing

**COLLECTION TIMES FOR PRESCRIPTIONS
AND ANY OTHER ORDERS**

**ROBINSONS, CLARKE, PARKSIDE &
GRANT CENTRE - 1pm & 3pm**

Fax 9781-4582

towerhill@pharmacyneo.com.au

Free deliveries on weekdays - Monday to Friday

By Sandra and Glenise

Disclaimer: Every care is taken in the course of preparing this publication, but the views expressed herein are not necessarily of The Village Baxter, nor can any representative or employee accept responsibility for any errors or omissions.

Dates and movements were correct as at time of printing.

Village Manager: Dawn Tanner
Chief Executive Officer: Kim Jackson

Editor: Dawn Tanner
Proofing: Heather Charman

DIARY DATES – August 2023

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
		1 9am - 3pm Art (DCA) 9.30 - 11am Exercises (M) 12.30pm Outdoor Bowls (C)	2 10.15am Line Dancing (C) 12.15pm Mystery Bus Tour (C) and (M) 1-4.00pm Rummikub (RC) 2 - 4pm CSG AGM (P)	3 7am Veggie Group (VS) 8 - 10am Winter Walkers (M) 9am - 3pm Pottery (DCA) 11am-5pm Mahjong (P) 2 - 4pm Snooker (R) 2 - 4.30pm Darts (R)	4 9.30 - 11am Exercises (M) 9am - 4pm Craft (RC) 12noon - 1pm Chair Yoga (C) 1.15 - 3.45pm Village Strummers (P) 2 - 3.30pm Finding Our Feet (C) 2 - 4pm The Shed	5 9am - 12noon Croquet (M) 12.30pm Outdoor Bowls (C) 1 - 5pm Cards-500 (CC) 5pm CLEO Club (C)
6 10am - Church Service (CH)	7 7am - Veggie Group (VS) 9am - 4pm Craft (CC) 11am - 12noon Exercises with Noriko (C) 1pm Indoor Bowls (C) 2 - 5pm Cards-Continental Rummy "May I" (P) 1.30 - 3.30pm Crazy Whist (CG) 2-4.30pm Croquet (M)	8 9am - 3pm Art (DCA) 9.30 - 11am Exercises (M) 12.30pm Outdoor Bowls (C) 2pm Computer Clinic (P)	9 9 - 9.30am Tyre Pumping (Clarke back verandah) 10.15am Line Dancing (C) 12.15pm Mystery Bus Tour (C) and (M) 1-4.00pm Rummikub (RC)	10 7am Veggie Group (VS) 8 - 10am Winter Walkers (M) 9am - 3pm Pottery (DCA) 11am - 3pm Crafty Critters (P) 1.30pm Kays Classic Fashion (C) 2 - 4pm Snooker (R) 2 - 4.30pm Darts (R)	11 9.30 - 11am Exercises (M) 9am - 4pm Craft (RC) 12noon - 1pm Chair Yoga (C) 1.15 - 3.45pm Village Strummers (P) 2 - 3.30pm Finding Our Feet (C) 2 - 4pm The Shed	12 9am - 12noon Croquet (M) 10am - 11.30am RA Morning Tea (P) 12.30pm Outdoor Bowls (C) 1 - 5pm Cards-500 (CC)
13 10am - Church Service (CH) 2 - 4pm Sing Along with Robyn (C)	14 7am - Veggie Group (VS) 9am - 4pm Craft (CC) 11am - 12noon Exercises with Noriko (C) 1pm Indoor Bowls (C) 2pm Cards - Continental Rummy "May I" (P) 1.30pm Crazy Whist (CG) 1-4pm Book Club (P) 2 - 4.30pm Croquet (M)	15 9am - 3pm Art (DCA) 9.30 - 11am Exercises (M) 12.30pm Outdoor Bowls (C)	16 10.15 - 11.15am Line Dancing (C) 1.30pm RA Residents Meeting (C) Followed by Q & A with VBRC Committee 1-4.00pm Rummikub (RC)	17 7am Veggie Group (VS) 8 - 10am Winter Walkers (M) 9am - 3pm Pottery (DCA) 2 - 4pm Snooker (R) 2 - 4.30pm Darts (R)	18 9.30 - 11am Exercises (M) 9am - 4pm Craft (RC) 12noon - 1pm Chair Yoga (C) 1.15 - 3.45pm Village Strummers (P) 2 - 3.30pm Finding Our Feet (C) 2 - 4pm The Shed	19 9am - 12noon Croquet (M) 12.30pm Outdoor Bowls (C) 1 - 5pm Cards-500 (CC)

DIARY DATES – August 2023

<p>20</p> <p>10am - Church Service (CH) 1-5pm Mahjong (P)</p>	<p>21</p> <p>7am – Veggie Group (VS) 9am - 4pm Craft (CC) 11am-12noon Exercises with Noriko (C) 1pm Indoor Bowls (C) 2pm Cards - Continental Rummy “May I” (P) 1.30pm Crazy Whist (CG) 2 - 4.30pm Croquet (M)</p>	<p>22</p> <p>9am - 3pm Art (DCA) 9.30 -11am Exercises (M) 12.30pm Outdoor Bowls (C) 2pm Computer Clinic (P)</p>	<p>23</p> <p>10 – 11.am Fresh & Frozen Fish (Clarke Centre Carpark) 10.15 - 11.15am Line Dancing (C) 1-4.00pm Rummikub (RC) 3-5pm Book Club (P)</p>	<p>24</p> <p>7am Veggie Group (VS) 8 -10am Winter Walkers (M) 9am-3pm Pottery DCA) 2 - 4pm Snooker (R) 2 - 4.30pm Darts (R)</p>	<p>25</p> <p>9.30 - 11am Exercises (M) 9am - 4pm Craft (RC) 12noon – 1pm Chair Yoga (C) 1.15 - 3.45pm Village Strummers (P) 2 - 3.30pm Finding Our Feet (C) 2 - 4pm The Shed</p>	<p>26</p> <p>9am–12noon Croquet (M) 12.30pm Outdoor Bowls (C) 1 - 5pm Cards-500 (CC)</p>
<p>27</p> <p>10am - Church Service (CH) 2 – 4pm Sing Along with Robyn (C)</p>	<p>28</p> <p>7am Veggie Group (VS) 9-4pm Craft (CC) 11am-12noon Exercises with Noriko (C) 1pm Indoor Bowls (C) 1 - 4pm Croquet (M) 2pm Cards-Continental Rummy “May I” (P) 1.30pm Crazy Whist (CG) 7 - 10pm Card Group (M)</p>	<p>29</p> <p>9am - 3pm Art (DCA) 9.30 -11am Exercises (M) 12.30pm Outdoor Bowls (C)</p>	<p>30</p> <p>10.15 – 11.15am Line Dancing (C) 1-4.00pm Rummikub (RC)</p>	<p>31</p> <p>7am Veggie Group (VS) 8 -10am Winter Walkers (M) 9am - 3pm Pottery DCA) 9am - 4pm Craft (RC) 2 - 4pm Snooker (R) 2 - 4.30pm Darts (R)</p>	<p><u>DISCLAIMER</u></p> <p>Dates & Events are correct at time of Deadline.</p> <p>21/07/2023</p>	

Unless otherwise advised
Administration Hours
8am to 4pm,
Monday to Friday

Church Services

SUN – Village Church (includes Communion 1st Sunday each month
Wed – Devotions
3rd Thurs – Uniting Church – Communion

10am – Chapel (non-denominational)
9.30am - Clarke Centre
2:30pm - Parkside

Health @ Welfare @ Clarke Centre

Tues – PFGP-Doctor Nita Sharma – 9783 3300
Wed – Nepean Hearing-Tony Wilms – 9783 7520
Thurs – PFGP-Doctor Kalan – 9783 3300
Fri -Podiatry – Step Ahead -Tara Dullard – 9708 8626
Please call Clinics to make an appointment

To place something in the Diary Dates or Classifieds contact the Village Coordinator at 5971 6364 or at villagecoordinator@villagebaxter.com

Useful Contact Details:

Homecare: 5971 6308 or homecare@villagebaxter.com

Grant Centre: 5971 6364 or grantcentre@villagebaxter.com

Robinsons Centre: 5971 6374 or robinsonscentre@villagebaxter.com

Clarke Centre: 5971 6381 or clarkecentre@villagebaxter.com

Grant Consulting Suites/Medical Centre

Optometrist: Katy Kalf – every 2nd Thursday
Contact Grant Centre – 5971 6364
Appointment Times – 10.30am – 1.30pm

Doctor Nita Sharma – 9781 3300 (Wed)
Please call clinic to make an appointment.

LOCATION KEY – (C) Clarke Centre (CC) Clarke Craft Room (CG) Clarke Green Room (CM) Clarke Meeting Room (DCA) Art Room Beside Day Centre (CH) Chapel Centre (G) Grant Centre (M) Manning Centre (P) Parkside Centre (PR) Parkside Meeting Room (R) Robinson Centre (RC) Robinson Craft Room

CLARKE CENTRE KIOSK



***Open
Monday to Friday
9.30am – 11.30am***

Selling a variety of goods including: -

***Eggs, Milk, Bread, Frozen &
Dairy items & fresh seasonal fruit &
vegetables supplied by the
Village Veggie Gardens***

HEMOCARE



Our services include:

- Meals at Home
- Domestic Assistance
- Personal Care Services
- Shopping and Transport
- Respite Care

For Home Care 7 days a week

Contact:

VILLAGE BAXTER - Ph: 5971 6308

Village Baxter is a Not-for-Profit Community Organisation who have been providing Home and Community Care Services in the Mornington Peninsula area for over 20 years.

We have been a Commonwealth Approved Provider of Homecare Packages for over 10 years.

We take the time to understand your requirements and find the right carer for you. Beginning with the provision of a single service tailored to meet a specific requirement, through to the development of a complete package of services,

Village Baxter is here to help you. We are committed to enriching the lives of consumers in our community.

OPTOMETRIST



Katy Kalff

B.Optom GCOT PGDAdvClinOptom

Low Vision Consultant
Complete Eye Care
Contact Lenses

Arrange your appointment at the
Grant Centre - 5971 6364

Peninsula Family General Practice

Dr Nita Sharma – Grant Centre
Every Wednesday Morning

Dr Nita Sharma – Clark Centre
Every Tuesday Morning

Dr Piotr Kalan – Clarke Centre
Every Thursday

Phone (03) 9781-3300 to make your appointment.

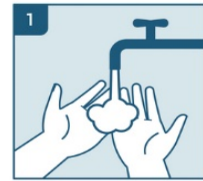
Have something you would like to put in the
classifieds?

Contact Anne Maree on 5971 6364 or
villagecoordinator@villagebaxter.com

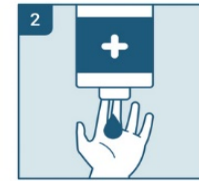


HOW TO WASH YOUR HANDS

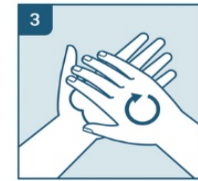
PROTECT YOURSELF AND OTHERS AGAINST INFECTIONS



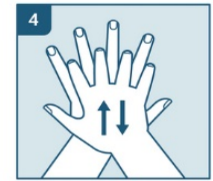
WET HANDS



APPLY SOAP



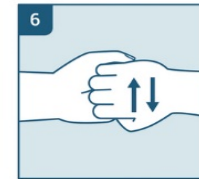
RUB HANDS
PALM TO PALM



LATHER THE BACKS
OF YOUR HANDS



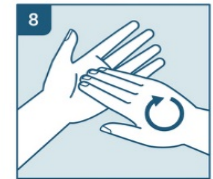
SCRUB
BETWEEN YOUR FINGERS



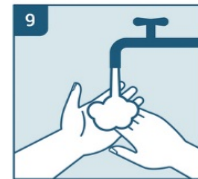
RUB THE BACKS
OF FINGERS ON
THE OPPOSING PALMS



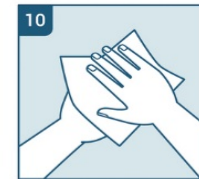
CLEAN THUMBS



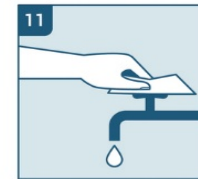
WASH FINGERNAILS
AND FINGERTIPS



RINSE HANDS



DRY WITH
A SINGLE USE TOWEL

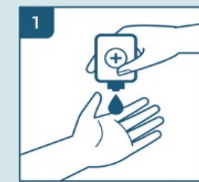


USE THE TOWEL
TO TURN OFF THE FAUCET



YOUR HANDS ARE CLEAN

APPLICATION OF HAND SANITIZER



APPLY THE PRODUCT ON
THE PALM OF ONE HAND



RUB HANDS TOGETHER



COVER ALL SURFACES
UNTIL HANDS FEEL DRY
(20 SEC)